

Re: 03-123 Determining rates for Video Relay Services

Video relay services are very important to my clients. I am a sign language interpreter with ten years experience. My degree is in interpreting. This is my profession. I work very hard for my clients both deaf and hearing. This kind of interpreting is very challenging. My colleagues who do this work are among the best in the field. What we do is much more than fast typing as in text relay services. Reducing what is paid for Video Relay Services will reduce quality and hobble this wonderful use of the internet.

I am in a female dominated, helper profession and as is typical for such professions it is not high paying. Video Relay is a new service. The infrastructure for its use is fairly new. I hope that funding sources can be found to and rates be kept high enough to maintain the provision of quality, professional services. I appreciate the hard work that goes in these decisions. Thank you for your service.